

	TLDG - Hardware and Software Requirements for Learnline and Wimba	
	Version: 2 – 18 August 2008	Next Review: August 2009
	Approver: Flexible Co-ordinator, TLDG	Approval Date: August 2008

Hardware

- Minimum 256 MB of RAM (hither recommended)
- Minimum 1 GB of free disk space
- Sound Card
- Headphones and microphone are required to participate in Wimba Classroom and/or online discussions. External speakers or microphones, particularly built-in microphones, are generally NOT suitable due to feedback issues. Please check with your Course Coordinator whether there are Wimba Classroom or Voicetools components.
- Monitor capable of at least 800x600 resolution or higher.

Platform

- Windows 2000 or XP or Vista
- MacOS X*

* Functionality of Wimba Classroom under MacOS X is limited.

Software

- Internet Browser
 - must be frames compatible
 - must have java, javascript and cookies enabled
 - must NOT have “popups” blocked
 - Supported Browsers are:
 - Windows
 - IE 6.0 – 7.0
 - Firefox 2.0
 - Macintosh
 - Firefox 1.5 – 2.0
 - Safari 2 -3
- An Office Automation suite (including a word processor, spreadsheet, presentation software). Suitable packages are:
 - Microsoft Office
 - OpenOffice [<http://www.openoffice.org>]
- Adobe Acrobat Reader
- WinZip or equivalent (runtime version included in Windows XP)

- Up to date Antivirus software
- Windows Media Player or equivalent

Note: Other combinations may also work but are not supported
(<http://kb.blackboard.com/display/R8/Supported+Client+Configurations+for+8.0>).

Internet Access

Internet Access at 56 Kbps or above is required.

Other Specific Requirements

In addition, materials in some units may require you to download and install certain plug-ins for your browser. Your lecturer should advise you of this and provide download details when you start your unit.

Where a requirement exists for specific software details will be included in the Unit Outline and/or advised by the Lecturer at commencement of classes.

Resources for Students

My CDU [<http://www.cdu.edu.au/studentnet>] provides access to your computer account, enrolment details and a whole range of useful links for studying at CDU.

Particularly useful are the *Frequently Asked Questions* (FAQs) [<http://www.cdu.edu.au/studentnet/faqs>] Please look through this site and read these guides, then ask your lecturer or tutor for assistance before approaching the Support Desk.

Support

Any log-in problems should be logged with the ITMS Support Desk on (08) 8946 6000 (or email itms-support@cdu.edu.au).

Access to Learnline units

Learnline uses the CDU student database for populating unit class lists. You must be correctly enrolled before you can have access to your units.

Email

Upon enrolment, you will be provided with a computer account/email address. This service is web-based and is available wherever you can get access to the Internet.

Your CDU student email account is used as the primary means of communication in Learnline. In order for your lecturer to be able to communicate with you via LearnLine, you must have your CDU email account activated.

You can use *My Student Info* [<http://www.cdu.edu.au/mystudentinfo>] to set up a forwarding address for any email sent to your student account.

It is your responsibility to ensure that:

- it is a valid and current email address.
- email originating from Charles Darwin University is not captured as "Junk Mail".

- you check it regularly.
- there is always sufficient room in your account for new mail.

you understand that Charles Darwin University takes no responsibility for email that is undeliverable due to network issues or service provider outages or other circumstances out of our control.

Plug-ins

Materials in some units may require you to have installed certain plug-ins for your browser. Your lecturer or tutor should advise you of this when you start.

Here is a list of the most commonly required free plug-ins and software for you to download.



[Adobe Acrobat Reader](#)

View and print millions of documents on the Web with the free Adobe® Acrobat® Reader.



[Apple Quick Time](#)

The free QuickTime Player is an application for playing, interacting with, or viewing any video, audio, VR, or graphics file that is compatible with QuickTime.



[Real Networks RealPlayer](#)

Play online audio and video content.



[Windows Media Player](#)

Windows Media Player supports Windows Media (WMA, ASF), MP3, WAV, MIDI, AVI, and other formats.



[Wimba](#)

Wimba Classroom Setup Wizard



[Shockwave & Flash](#)

macromedia

Adobe (previously Macromedia) Shockwave and Flash Player plug-ins let you experience automation and entertainment in your Web browser.



[Java Runtime Environment](#)

Version 5.0 Update 10

[Open Office](#)